

II. AMENDMENTS TO THE CLAIMS

This listing of claims replaces all prior versions, and listings, of claims of the application.

1. (Currently Amended) A system for performing remote computer system management, the system comprising:

a client-server text messaging (CSTM) monitor installed on a computer system, the monitor configured to monitor a CSTM server for a command[[s]] from a management system posted thereto; and

a management program installed on the computer system which is responsive to the command from the management system.

2. (Original) The system of claim 1, wherein the CSTM monitor and server are configured to function according to Internet relay chat protocol.

3. (Original) The system of claim 1, wherein the command is in the form of a text string.

4. (Original) The system of claim 1, wherein the command includes a preface, an identifier and an instruction for the management program.

5. (Original) The system of claim 1, wherein the CSTM monitor is also configured to post a response from the management program to the CSTM server.

BEST AVAILABLE COPY

6. (Original) The system of claim 1, wherein the CSTM server includes a log program configured to record CSTM server activities.

7. (Original) The system of claim 1, wherein the CSTM server is configured to receive commands from an update server.

8. (Original) The system of claim 1, wherein the CSTM monitor is also configured to sense a problem in the computer system.

9. (Original) The system of claim 1, wherein the management program is idle until it receives a command.

10. (Currently Amended) A method of managing a managed computer system, the method comprising the steps of:

monitoring a client-server text messaging (CSTM) server for a command from a management system posted thereto, each command including a computer system identifier for the command and an instruction; and

receiving the command at the managed computer system and executing the instruction with a management program.

11. (Original) The method of claim 10, wherein the command is in the form of a text string.

12. (Original) The method of claim 10, wherein the CSTM server is configured to function according to Internet relay chat protocol.
13. (Original) The method of claim 10, further comprising the step of sensing a problem in the computer system and posting a response to the CSTM server and channel regarding the problem.
14. (Currently Amended) A computer program product comprising a computer useable medium having computer readable program code embodied therein for implementing remote computer management of a computer system, the program product comprising:
 - program code configured to monitor a client-server text messaging (CSTM) server for a command from a management system posted thereto, each command including a computer system identifier for the command and an instruction; and
 - program code configured to manage the computer system responsive to the instruction.
15. (Currently Amended) The program product of claim 14, wherein the program code is configured to monitor functions according to Internet relay chat protocol.
16. (Original) The program product of claim 14, wherein the command is in the form of a text string.
17. (Original) The program product of claim 14, wherein the command includes a preface, an identifier and an instruction for the management program code.

18. (Original) The program product of claim 14, further comprising program code configured to record posted commands at the CSTM server.
19. (Original) The program product of claim 14, further comprising program code configured to sense a problem in the computer system and post a response to the CSTM server regarding the problem.
20. (Original) The program product of claim 14, further comprising program code configured to post a response from the management program to the CSTM server.

**This Page is Inserted by IFW Indexing and Scanning
Operations and is not part of the Official Record**

BEST AVAILABLE IMAGES

Defective images within this document are accurate representations of the original documents submitted by the applicant.

Defects in the images include but are not limited to the items checked:

- BLACK BORDERS**
- IMAGE CUT OFF AT TOP, BOTTOM OR SIDES**
- FADED TEXT OR DRAWING**
- BLURRED OR ILLEGIBLE TEXT OR DRAWING**
- SKEWED/SLANTED IMAGES**
- COLOR OR BLACK AND WHITE PHOTOGRAPHS**
- GRAY SCALE DOCUMENTS**
- LINES OR MARKS ON ORIGINAL DOCUMENT**
- REFERENCE(S) OR EXHIBIT(S) SUBMITTED ARE POOR QUALITY**
- OTHER:** _____

IMAGES ARE BEST AVAILABLE COPY.

As rescanning these documents will not correct the image problems checked, please do not report these problems to the IFW Image Problem Mailbox.